

## CYS EN 15221 "Facility Management"

### Informative Seminar

▶ Date: 16 October, 2013

▶ Time: 9:30-13:30

▶ Venue: Amphitheater,  
Cyta Head Office  
Telecommunications str.

### WAYS TO BOOK

**Telephone:**  
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22-411511

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### WHO SHOULD ATTEND

- ◆ Master developers
- ◆ Developers
- ◆ Physical asset managers
- ◆ Facility managers
- ◆ Real estate managers
- ◆ Consultants
- ◆ Project managers
- ◆ IT Professionals
- ◆ Building owners
- ◆ Building occupiers
- ◆ Engineers
- ◆ Financial officers
- ◆ Service Providers

Facilities Management is the profession that encompasses multiple disciplines to ensure that buildings, areas, equipment, vehicles and general any assets are managed and maintained at the highest possible quality level in the most cost effective way, adding value to the core business of the client organization.

Effective delivery of Facility Management is a critical component in the working of the most organizations. It impacts directly on the organization's ability to deliver consistent products and services, supports the core business and can be a significant component in achieving competitive advantage.

However, effectiveness and efficiency in Facility Management have been notoriously difficult to assess because there have been no common methodology and no standard data collection methods. The standards CYS EN 15221 –7:2012 on Performance Benchmarking, along with others in the EN 15221 series, is a major step forward in addressing these gaps.

This standard seeks to simplify a notoriously complex process. Until now, benchmarking projects have often been confused, over-ambitious, and lacking in effective data analysis. By establishing a coherent and comprehensive process for benchmarking, along with useable and logical comparators, and by clarifying the many pitfalls in the comparison process, this standard provides practicing facility managers with a range of key indicators to identify areas in which there might be a need to improve the performance of their own team, their supply chain, or the entire organization in which they work. It is this coherent approach within the EN 15221 series which supports the basis of the Benchmarking standard (CYS-EN-15221-7:2011).

▶ Guest Speaker: Mr. Alan Millin



A Chartered Engineer, Chartered Environmentalist and LEED AP with over 20 years experience as a professional trainer, providing the very best in facilities management, HVAC/ technical, sustainability, business and IT skills training to corporate and individual clients.

A master exponent of the noble art of facilities management with a passion for high accuracy modeling of forward funding requirements and service charges, sustainable facilities management and business solutions, facilities energy management, facility energy simulation, HVAC system performance, sustainability and training.

Current research focus area: The sustainability of Facilities Management businesses within the Middle East GCC region and the development of a robust sustainability index for facilities management companies.

Authored several facilities management and sustainability related articles for magazines including Facilities Management East, MEP (Mechanical, Electrical and Plumbing), Construction Week, BGreen and Energy World in addition to writing a monthly column for Nexus, the UK's leading expatriate publication.

Extensive experience in heating, ventilating, air conditioning and refrigeration (HVAC & R) services and training with in-depth knowledge of the technical, financial and customer service related issues of district cooling, with close alignment to facilities management and focus on sustainability.



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# CYPRUS ORGANISATION FOR STANDARDISATION (CYS)

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### Programme

09:15 – 09:30	Registration
09:30 – 09:40	Welcoming by CYS
09:40 – 09:50	Welcoming by Cyta
09:50 – 10:35	Presentation by Alan Millin (Part I) <ul style="list-style-type: none"><li>• What is facility management?</li><li>• Introduction to CYS EN 15221 series of standards</li></ul>
10:35 – 11:00	Coffee Break
11:00 – 11:45	Presentation by Alan Millin (Part II) <ul style="list-style-type: none"><li>• The search for meaningful data</li><li>• Establishing asset service reference life</li><li>• The sustainability of FM companies</li></ul>
11:45 – 12:30	Presentation by Andreas Hadjiioannou How IT technology (WebTMA and SaaS) can help standards perform this in a cost effective way.
12:30 – 13:00	Discussion, Questions - Answers, End of informative seminar
13:00 – 13:30	Cocktail

### Enrolment Form

Company: .....

Telephone: ..... Fax: .....

Address: .....

Email: .....

Participants:

1. ....

2. ....

3. ....